



TSE INDUSTRIES, INC.

A Passion for Polymers™

March 25, 2020

Dear Valued Customers and Suppliers,

TSE Industries, Inc., TSE-OK, LLC and WHK BioSystems, LLC, (“TSE”) continue to provide essential critical manufacturing for the chemical, biopharm, food processing, packaging, distribution, utility and other essential industries during the COVID-19 pandemic. As such, TSE is a “critical infrastructure industry” as defined by the U.S. Dept. of Homeland Security, and is exempt from “shut-down” orders. TSE plays a critical role in the supply chain for our customers, a responsibility we take very seriously. We continue to receive “Critical Supplier Designation” notices from our customers, inquiring about our current status and manufacturing plans for the future.

Rest assured that all TSE divisions are fully operational. We have no intention of shutting down. We have implemented our pandemic response plan and continue to adapt each day, as necessary.

The health and well-being of our employees is paramount. We are utilizing our telecommuting resources, wherever possible, which have exceeded our expectations. We have implemented all guidelines and recommendations from national and local health authorities for the protection of our workers, without exception.

If you are a vendor/supplier to TSE, know that you play a critical role in helping us to keep our commitments to our customers. If you have not already done so, please contact your TSE purchasing representative and let them know of any issues that could interfere with scheduled delivery commitments.

TSE will continue to accept shipments from our supply chain. If you are a customer, and you are unable to accept shipments at this time, please inform your TSE contact immediately, so that we may make alternate arrangements.

As always, thank you for your business and for the confidence you place in TSE, TSE-OK and WHK. It is very much appreciated and is never taken for granted.

Sincerely,

Rick Klingel

President

